



POLICIES AND WAIVER FOR BOARDING

Flo + Friends LLC. and its employees agree to provide services stated in this agreement in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against Flo + Friends LLC. or its employees, unless arising from gross negligence on the part of Flo + Friends LLC.

Dog(s) Name(s)

Emergency Contacts

Please make sure these people are able to pick up your dog if necessary

1. The client understands that all dog(s) must have a current veterinarian and must be current with all vaccinations needed to attend Flo + Friends LLC. That includes; parvo, distemper, rabies, bordetella. Please note that the bordetella vaccine must be administered at least 7 days prior to attending Flo + Friends LLC.
2. The client understands that all dogs must be treated with a flea, tick and heart worm preventative. If fleas are found on dog(s), the dog(s) will be placed in a kennel and away from other dogs and the owner will be contacted for pick up immediately.
3. Dogs over 6 months of age must be spayed/neutered or they cannot play in the group play area.
4. The client understands that we will not administer sedatives to your dog regardless if they are veterinarian prescribed. If your dog needs this type of medication you need to make arrangements for your dog to be hospitalized with your veterinarian.
5. Flo + Friends LLC. does not diagnose, nor make therapy decisions nor does it offer veterinary services. Any veterinary/medical concerns will be referred to a veterinarian of Flo + Friends LLC. choice.
6. Flo + Friends LLC. will not board acutely ill animals or those with uncontrolled medical conditions. Dogs infected with ringworm or any other contagious disease will not be admitted.
7. The client understands that the animals interact with other animals and employees. The client must express any known aggression problems that the animal has with other dogs or people and must be free of any communicable diseases. The dog is being admitted based on client's representation.
8. Client is solely responsible for any harm caused by their dog to any employees, other pets/owners, or property. Client agrees to reimburse Flo + Friends LLC. for all costs (including, but not limited to medical care and lost wages) associated with exposure to pet(s).
9. Flo + Friends LLC. does provide bowls, and bedding; however, if you decide to provide your own, Flo + Friends LLC. is not responsible for those items. Please label all items including medications with dog's name and owner's name. Client is responsible for providing the dog's own food and the correct amount for the length of the dogs stay.
10. Client understands if a playgroup setting is requested for your dog that accidents do happen. Client understands Flo + Friends LLC. will not be responsible for scrapes, scratches, playful bites, transmission of diseases, etc. as these things are common amongst play groups. ^{these people}
11. All dogs must be accompanied by a leash while entering and exiting Flo + Friends LLC. or they will not be admitted this is for the safety of your dog with the location of the daycare/boarding facility being near a highway. Collars will be removed during your dog's stay for their safety.

12. Flo + Friends LLC. reserves the right to take dog(s) to vet if necessary. Client is responsible for all charges including, but not limited to vet fees and transportation fees.

13. Flo + Friends LLC. reserves the right to deny service or terminate service because of safety concerns, financial concerns, or inappropriate or uncomfortable situations.

14. The client agrees if dog(s) is not picked up, or we are not notified, within 5 days after scheduled pick up date, Flo + Friends LLC. will consider dog(s) abandoned and dog(s) will be dropped off at nearest shelter.

15. In the event of additional unforeseen costs (such as food, supplies, flea bath, vet fees, etc.), payment is expected at the completion of services.

By signing below the client fully understands and agrees to the contents of this agreement:

Signature: _____ **Date:** _____

If you cancel your reservation less than 48 hours prior to your stay for any reason you will be charged 50% of your reservation. Please ensure all vaccinations are current prior to your stay . There will be no exceptions.