



# POLICIES AND WAIVER

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To ensure a safe and healthy environment for your dog, Flo + Friends, LLC. requires the owners of all dog daycare, boarding attendees to read and comply with the following policies. Flo + Friends, LLC. may, at any time, and at our sole discretion, modify these Terms and Conditions of Use, including our Privacy Policy, with or without notice to the User. Any such modification will be effective immediately upon public posting. Your continued use of our Service and this Site following any such modification constitutes your acceptance of these modified terms.

## POLICIES

### AGE; SPAY/NEUTER

All dogs must be at least 4 months old and have completed their puppy series of vaccinations. All dogs over the age of 6 months must be spayed or neutered.

### VACCINATIONS

Owners must submit written proof from their veterinarian that their dog has received the following vaccinations (and such vaccinations must be current): parvo, distemper, rabies and bordetella.

### HEALTH

All dogs must be in good health. Dogs with an illness, stitches or open wound will not be admitted until they have sufficiently recovered or healed. The client understands that all dogs must be treated with a flea, tick and heartworm preventative. + Friends LLC. reserves the right to take dog(s) to vet if necessary. Client is responsible for all charges including vet fees and transportation fees.

### BEHAVIOR

All dogs must be non-aggressive and should not be possessive of territory or toys. Owners must certify that their dog has not harmed or shown aggressive or threatening behavior towards any person or any other dog. Flo + Friends LLC. does not accept aggressive dogs since all dogs have interaction with others. Client understands if dog is found to be aggressive or displays behavioral problems, dog will no longer be allowed to participate. Flo + Friends LLC. will process a refund for unused days.

### FOOD/SNACKS

All dogs may be fed treats provided by Flo + Friends, LLC. During birthday celebrations there may also be treats provided by owners, please make sure to communicate in writing if you do not want your dog to participate.

### PRESCRIPTION MEDICATION

Flo + Friends, LLC can only administer prescription medication at Owner's request, under the direction of a licensed veterinarian and in accordance with the labeled instructions on the medication container.

### ENTERING AND EXITING THE BUILDING

All dogs must remain on a leash while entering and exiting the building. It is a new environment and near a busy highway. I do not want to put them in danger.

### RESERVATIONS

Reservations are required for daycare and boarding services. "No shows" and cancellations made less than 24 hours in advance on the day a dog is scheduled to be at Flo + Friends, LLC will be charged the full rate for the reserved service.

## FEES

Flo + Friends, LLC current fees for dog services are listed on the rates page and at the facility. These fees may change at any time by Flo + Friends, LLC posting the changes on its website and at its facility. All fees are due and payable at the time that services are provided. A \$35.00 fee is charged for all returned check.

## ADMISSION

Prior to any dog attending Flo + Friends, LLC, Owner must complete and submit an admission questionnaire, along with an immunization record, prior to receiving any services from Flo + Friends, sign a waiver. Flo + Friends is entitled to deny admittance to any dog for any reason in its sole discretion because of safety concerns, financial concerns, or inappropriate or uncomfortable situations.

## WAIVER

I understand that I am solely responsible for any harm caused by my dog(s) while my dog(s) is/ are attending daycare and /or boarding at Flo + Friends, LLC.

I also understand and agree that in admitting my dog(s), Flo + Friends, LLC has relied upon my representation that my dog(s) is/are in good health and have not harmed or shown aggressive or threatening behavior towards any person or any other dog.

I further understand that due to the way that dogs interact with one another, minor cuts and scratches can occur even though the dogs are carefully supervised at all times. While my dog(s) is/are in the care and custody of Flo + Friends, LLC, if I am unreachable in the event of an emergency, I hereby authorize Flo + Friends, LLC, its agents, and/or representatives to seek immediate veterinary care for my dog. I understand that all costs in connection with, veterinary, medical or other treatment shall be my responsibility.

I hereby release and agree to hold harmless, Flo + Friends, LLC, it's owner, employees, and agents from any and all liability, claims, suits, actions, loss, injury or damage of any nature or kind, or for any liability, claims, suits, actions, loss, injury or damage which I or my dog(s) may sustain or which may be caused in any way by my dog(s).

I specifically, without limitation, agree to fully indemnify Flo + Friends, LLC for any and all such liability, claims, suits, actions, losses, injury or damage.

I certify that I have read and understand the policies set forth herein and that I have read and understand this agreement. I agree to abide by the policies and accept all the terms, conditions and statements of this agreement and confirm the truthfulness of the contents of the Application form completed by me. Although we carefully screen all applicants, occasionally we discover that this is not an appropriate environment for every dog. Flo + Friends, LLC reserves the right to permanently remove a dog at any time. In addition, Flo + Friends, LLC reserves the right to disallow certain breeds to participate in the daycare.

**Dog(s) Name(s)** \_\_\_\_\_

**Owner Signanture:** \_\_\_\_\_

**Print Name:** \_\_\_\_\_ **Date:** \_\_\_\_\_